

Community Services Fee Schedule 1 August 2023 – 30 June 2024



Great Ocean Road Health receives funding from the Victorian and Australian Governments, which is used to provide subsidised community services. A client contribution helps with the cost of service delivery.

Co-contributions are based on a person's income and ability to pay. No one will be excluded from receiving services due to financial hardship. For more information see Community Services Fees Policy or speak to a clinician.

[Centrelink Income Ranges](#)

[In Home and Social Support Services \(CHSP & HACC PYP\) Fees](#)

[Allied Health \(CHSP, HACC, Community Health and Private Fees\)](#)

[Brokered Fees](#)

[Common MBS Items and Gap Fees](#)

- Chronic Disease Management Plan (formerly Enhanced Primary Care or EPC)
- Mental Health Social Worker

[Common NDIS In-Home Line Items](#)

For all services: if less than 24 hours' notice is provided, a cancellation fee up to the cost of the service will be applied.

[Centrelink Income Ranges](#)

The income ranges are based on the Centrelink Income test for pensioners. The income band reflects changes of the Pension Reform Act implemented as at 20 September 2009. Services Australia now does income test to determine eligibility for pensioners and updated ranges are no longer provided.

	Low	Medium	High
Singles	< \$ 39,089	\$ 39,090 to \$ 86,208	> \$ 86,208
Couples	< \$ 59,802	\$ 59,803 to \$ 115,245	> \$ 115,246
Family (1 child)	< \$ 66,009	\$ 66,010 to \$ 118,546	> \$ 118,547
(plus \$6,206 per additional child)			

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In-Home and Social Support Services (HACC, CHSP and HCP)			
Services: Monday – Friday			
Service Type	LOW Income	MEDIUM Income	HIGH Income/ CONTRACTED RATE
	(Includes Health Care Card, Pension Card, Disability Card)		Home Care Packages Private Fees
	Per hour	Per hour	Per hour
Delivered Meals	\$10.50	\$10.50	\$25.00
Domestic Assistance	\$7.00	\$16.00	\$60.00
Centre Based Respite Optional Lunch	\$7.00 Plus costs of delivered meal	\$16.00 Plus costs of delivered meal	\$25 per hour
Personal Care	\$7.00	\$16.00	\$60.00
In Home Respite Care	\$7.00	\$16.00	\$60.00
Social Support Individual (1 on 1)	\$7.00	\$16.00	\$60.00
Home Maintenance <i>Materials charged at cost price</i>	\$15.00	\$20.00	\$60.00
Group Social Excursion An excursion can be ½ day or full day	\$9.00 flat rate plus cost of meal	\$9.00 flat rate plus cost of meal	\$25 Cap \$120 per full day session.
Transport	Return Trips Under 10KM \$5.00 AB to Geelong \$40.00 AB to Colac/Lorne \$40.00 AB to Kennett River, Wye River, Forrest \$17.00 LCH to Geelong \$40.00 LCH to Colac, Apollo Bay, Torquay \$30.00 LCH to Kennett River, Wye River, Deans Marsh, Aireys Inlet \$17.00		\$1.30 per km Plus Social Support Individual rates per hour. Clinical travel time charged at hourly rate.
<i>Public holiday and weekends: 2 hours of service provision as a minimum. This can be split between clients.</i>			

Other fees – Home Care Packages ONLY	
Case Management	15% of package
Package Management	15% of package

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Allied Health and Therapy Services				
Service Type	LOW Income	MEDIUM Income	HIGH Income/ CONTRACTED RATE	Medicare
	(Includes Health Care Card, Pension Card, Disability Card)		<u>Home Care Packages</u> <u>Private Fees</u>	Client contribution as per Medicare schedule
	Per session	Per session	Per hour	
Allied Health Assistant Home Based Exercise Programs	\$10.50	\$16.00	\$60.00	NA
Diabetes Education	\$10.50	\$16.00	\$120.00	NA
Community Nursing <i>Consumables charged \$5 basic, \$10 complex</i>	\$5.00	\$35.00	\$120.00	NA
Dietitian	\$10.50	\$16.00	\$120.00	CDMP schedule 10954
Exercise Physiologist <ul style="list-style-type: none"> Initial 1 hour Subsequent 1/2 hour <i>Consumers pay for materials at 25% on costs</i>	\$10.50	\$16.00	\$120.00	CDMP schedule 10953
Mental Health Social Worker	NA	NA	\$120.00	GP Mental Health Plan referral or Private ONLY
Occupational Therapy <i>Consumers pay for materials at 25% on costs</i>	\$10.50	\$16.00	\$120.00	CDMP schedule 10958
Physiotherapist <ul style="list-style-type: none"> Initial 1 hour Subsequent 1/2 hour <i>Consumers pay for materials at 25% on costs</i>	\$30.00/\$15.00	\$80.00/\$70.00	\$120.00/\$90.00	CDMP schedule 10960
Social Worker	\$0.00	\$0.00	\$120.00	NA
Group Exercise Class	\$10.00	\$10.00	\$10.00	NA
Chronic Disease Models of Care – Health Coaching	\$10.50		\$120.00	NA
Chronic Disease Models of Care – Group Sessions	\$5.00			NA

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Brokered Fees (as per agencies fee schedule). Plus GST for brokered services.

- External Home Care Packages
- Department of Veterans Affairs
- WorkCover
- Traffic Accident Commission
- Post-Acute Care

Common Medicare Billing Schedule Items and Gap Fees:

Fees as per MBS online: Medicare Benefits Schedule on 13th July 2023.

Processing payments at reception

1. Process Medicare payment using Hicaps or CommBank SmartHealth terminals
2. Charge the client the scheduled fee
3. Process the rebate immediately by client inserting a Debit Card into the terminal, OR
4. Provide a docket to the client to claim the Medicare rebate separately

Virtual care appointments are bulk-billed.

Allied Health

[Item 10958 | Medicare Benefits Schedule \(health.gov.au\)](#)

Under GP Chronic Disease Management Plan (formerly Enhanced Primary Care or EPC)

MBS Item Number	Service	Schedule Fee	Rebate	Gap
10953	Exercise Physiology	\$68.20	\$58.00	\$10.20
10954	Dietician	\$68.20	\$58.00	\$10.20
10958	Occupational Therapy	\$68.20	\$58.00	\$10.20
10960	Physiotherapy	\$68.20	\$58.00	\$10.20

Mental Health Social Worker

[Item 80160 | Medicare Benefits Schedule \(health.gov.au\)](#)

Under GP Mental Health Plan

MBS Item Number	Service	Schedule Fee	Rebate	Gap
80160	50+ minutes	\$96.30	\$81.90	\$14.40
80161	50+ minutes (telehealth, regionally-based)	\$96.30	\$81.90	\$14.40
80165	50+ minutes (home)	\$124.15	\$105.55	\$18.60

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Common NDIS In-Home Line Items as at 27 May 2023				
Service Type	Standard per hour	Saturday per hour	Sunday per hour	Public Holiday per hour
Light House or Yard Maintenance	\$50.87			
Assistance with House Cleaning and Other Household Activities	\$51.81	\$87.51	\$112.85	\$138.20
Assistance with Self Care	\$62.17	\$87.51	\$112.85	\$138.20
Transport	\$1.00 per km			
Access Community Social and Recreation Activities	\$62.17	\$87.51	\$112.85	\$138.20
Group Activities	\$62.17	\$87.51	\$112.85	\$138.20
Group Activities in the Community	\$34.82	\$49.01	\$63.20	\$77.39
Skills Development and Training	\$70.87			
Support Coordination Level 1	\$70.87			
Assessment Recommendation Therapy or Training Supports – Dietician / Physiotherapist / Podiatrist / Speech Pathologist / Other Professional	\$193.99			
Assessment Recommendation Therapy or Training Supports – Psychologist	\$214.41			
Home Modifications, Assistive Technologies and Consumables	https://www.ndis.gov.au/media/6045/download?attachment Provides guidance			