Community Services Fee Schedule
1 July 2025 – 30 June 2026

Great Ocean Road Health receives funding from the Victorian and Australian Governments which is used to provide subsidised community services. A client contribution helps with the cost of service delivery.

Co-contributions are based on a person's income and ability to pay. No one will be excluded from receiving services due to financial hardship. For more information refer to our Community Care Fees Policy or speak to a clinician.

For all services: if less than 24 hours notice is provided, a cancellation fee up to the cost of the service may be applied.

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- Self-Assessed Income Levels
- In Home and Social Support Services
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- Brokered Fees
- Medicare
- Common NDIS In-Home Services

Self-Assessed Income Levels

	Low	Medium	High
Singles	< $ 39,089	$ 39,090 to $ 86,208	> $ 86,208
Couples	< $ 59,802	$ 59,803 to $ 115,245	> $ 115,246
Family (1 child)	< $ 66,009	$ 66,010 to $ 118,546	> $ 118,547
(plus $6,206 per additional child)			

Community Services Fee Schedule
1 July 2025 – 30 June 2026

GREAT OCEAN ROAD HEALTH

In-Home and Social Support Services HACC, CHSP, HCP (until 1st Nov 2025)* **Services: Monday – Friday**			
	LOW Income (Incl. Health Care Card, Pension Card, Disability Card)	**MEDIUM Income**	**HIGH Income** (incl. Home Care Packages, Contracted and Brokered Services, Private Fees)
Service Type	**Per hour**	**Per hour**	**Per hour**
Delivered Meals *(fee includes cost of ingredients and co-payment)*	$11.00 (per meal)	$11.00 (per meal)	$25.00 (per meal)
Domestic Assistance	$7.50	$17.00	$73.00
Centre Based Respite Optional Lunch	$25.00 per session Plus costs of delivered meal	$25.00 per session Plus costs of delivered meal	$30 per hour
Personal Care	$7.50	$17.00	$73.00
In-Home Respite Care	$7.50	$17.00	$73.00
Social Support Individual (1 on 1)	$7.50	$17.00	$73.00
Group Social Excursion An excursion can be ½ day or full day	$10.00 flat rate plus cost of meal	$25.00 flat rate plus cost of meal	$30 Cap $130 per full day session.
Transport	**Return Trips** Return Trips are costed on distance travelled. Examples: Under 10km $6.00 AB to Geelong $42.00 AB to Colac/Lorne $42.00 LCH to Geelong $42.00		$1.40 per km Plus Social Support Individual rates per hour. Clinical travel time charged at hourly rate.
Light Gardening	n/a		HCP-only via external contractors. PoA
Public holidays and weekends: if services provided, they will attract higher rates.			

Home Care Packages – Management Fees				
Daily Fees	**Level 1**	**Level 2**	**Level 3**	**Level 4**
Care Management	$4.49	$7.90	$17.20	$26.07
Package Management	$4.49	$7.90	$17.20	$26.07

** Home Care Packages (HCP) will be replaced with Support at Home from 1 November 2025. Support at Home fees will be advised prior to 1 November, 2025*

Community Services Fee Schedule
1 July 2025 – 30 June 2026

GREAT OCEAN ROAD HEALTH

Allied Health and Therapy Services			
	LOW Income (Incl. Health Care Card, Pension Card, Disability Card)	**MEDIUM Income**	**HIGH Income** (incl. Home Care Packages, Contracted and Brokered Services, Private Fees)
Service Type	**Per session**	**Per session**	**Per hour**
Allied Health Assistant Exercise Programs	$11.00	$17.00	$73.00
Diabetes Education	$11.00	$17.00	$135.00
Community Nursing *Consumables charged $5 basic, $10 complex*	$6.00	$17.00	$135.00
Dietitian	$11.00	$17.00	$135.00
Exercise Physiologist • Initial 1 hour • Subsequent 1/2 hour *Consumers pay for materials at 25% on costs*	$11.00	$17.00	$135.00
Mental Health Social Worker *GP Mental Health Plan referral or Private Fees ONLY*	NA	NA	$135.00
Occupational Therapy *Consumers pay for materials at 25% on costs*	$11.00	$17.00	$135.00
Physiotherapist • Initial 1 hour • Subsequent 1/2 hour *Consumers pay for materials at 25% on costs*	$30.00/$15.00	$85.00/$75.00	$135.00/$105.00
Social Worker	$0.00	$0.00	$135.00
Group Exercise Class	$10.00	$10.00	$10.00
Chronic Disease Models of Care – Health Coaching	$11.00	$17.00	$135.00
Chronic Disease Models of Care – Group Sessions	$5.00		

Brokered Fees

As per agencies' fee schedules (where published) plus GST. Examples include:

- External Home Care Packages
- Department of Veterans Affairs
- WorkCover
- Traffic Accident Commission
- Post-Acute Care

Medicare

Fees as per Medicare Benefits Schedule on 1st July 2025 or as otherwise specified.

Fees subject to change as Medicare updates published fees.

Virtual care appointments are bulk-billed.

Allied Health

Under GP Chronic Condition Management Plan (formerly CDMP or EPC)

MBS Item Number	Service	Schedule Fee	Rebate	Gap
10953	Exercise Physiology	$72.65	$61.80	$10.85
10954	Dietician	$72.65	$61.80	$10.85
10958	Occupational Therapy	$72.65	$61.80	$10.85
10960	Physiotherapy	$72.65	$61.80	$10.85
10956	Mental Health Service	$137.25	$61.80	$75.45

Mental Health Social Worker

Under GP Mental Health Plan

MBS Item Number	Service	Schedule Fee	Rebate	Gap
80160	50+ minutes	$137.25	$87.25	$50.00
80165	50+ minutes (home)	$162.40	$112.40	$50.00

Community Services Fee Schedule
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GREAT OCEAN ROAD HEALTH

Common NDIS In-Home Services as at 1 July 2025 *Fees subject to change as NDIS updates published fees*				
Service Type	**Standard per hour**	**Saturday per hour**	**Sunday per hour**	**Public Holiday per hour**
Light House or Yard Maintenance *01_019_0120_1_1*	$55.98			
Assistance with House Cleaning and Other Household Activities *01_020_0120_1_1*	$58.03			
Assistance with Self Care *01_011_0107_1_1*	$70.23	$98.83	$127.43	$156.03
Transport *02_051_0108_1_1*	$0.99 per km			
Access Community Social and Recreation Activities *04_104_0125_6_1*	$70.23	$98.83	$127.43	$156.10
Group Activities in the Community *Divided by number of participants in the group* *04_102_0136_6_1*	$70.23	$98.83	$127.43	$156.10
Support Coordination Level 1 *07_001_0106_8_3*	$80.06			
Delivery of Health Supports by a Registered Nurse *01_606_0114_1_1*	$123.65	$176.47	$202.87	$229.27
Assessment Recommendation Therapy or Training Supports – Dietician / Physiotherapist	$188.99			
Assessment Recommendation Therapy or Training Supports – Occupational Therapist	$193.99			
Home Modifications, Assistive Technologies and Consumables	https://www.ndis.gov.au/media/7731/download?attachment Provides guidance			